

Citrix Takeout Program

Terms and Conditions

- Information on how to enter and the prize(s) form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
- Entry is only open to employees of approved Partner Companies in Australia who are authorised by the Partner Company to participate. Entrants must be invited to participate by a member of the Westcon team directly.
- Entrants must be aged 18 years or older to enter and consent to these Terms and Conditions.
- Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
- Each Partner Company is strictly limited to one redemption within the incentive program, although multiple individuals may be eligible to register to participate in the promotion, Westcon and F5 reserve the right to award any prize/s to the highest possible contact at their sole discretion.
- Eligibility is deemed as per Westcon internal reporting. This may differentiate from what is visible to both Partner Companies & F5. Although Westcon may at their sole discretion provide supplementary reporting, this is not required, and no further discussion may be entered into.
- Any queries regarding this incentive should be submitted in writing to ildiko.princess@westcon.com

Eligibility

To be eligible for the Citrix Takeout Program, partner must:

1. Be approved Partner in good standing within the Unity+ Partner Program
2. Meet all current Unity+ Partner Program requirements and obligations
3. Meet all Benefit Criteria, as defined below

Benefit Criteria

Compliance with Unity+ Partner Program Requirements. Eligible Partner must at all times comply with all Unity+ Partner Program Terms. For example, Eligible Partner may not be the subject of any legal investigation, regulatory or enforcement action involving a violation of ethics, bribery and corruption, and must remain compliant with all requests related to F5 due diligence concerning Eligible Partner's membership of the Unity+ Partner Program.

Qualifying Business

Not all business qualifies for the payout. "Qualifying Business" is defined as:

- Partner Initiated Opportunities ("PIO") only.
- Validated Citrix Replacement PIO's of \$25,000 PI + ACV + Upsell or greater qualify, including both Hardware and Software.
- Program terms are valid for opportunities registered and closed in F5 systems between October 1st, 2023 and March 31st, 2024.
- Prizes are limited to the first approved deal registration/opportunity per customer account.
- Partner payments are contingent on receipt of proof of either Citrix replacement in the form of Certificate of Destruction and/or End User email validation of such.
- The Citrix Takeout Program cannot be stacked with other Westcon Promotions.

Right of Offset and Recovery

For Eligible Partners with outstanding sums due to F5, including overdue or duplicate payments under this Benefit, F5 reserves the right to withhold and/or cancel payments for this and other F5 financial benefits. F5 may also elect to apply Citrix Take Out Benefit payments as credits to Eligible Partner's outstanding accounts receivable balance. F5 does not waive any rights in cases of F5 clerical error or miscalculation and reserves the right to recover or offset for any overpayment or duplicate payment at all times.

Promotion Period

Promotion commences on October 1st, 2023 and closes at 11:59PM on March 31st, 2024 ("Promotional Period") or while available awards last, whichever comes first. Total incentive prize pool is capped at AUD \$5,000– first come first served.

Prizes

If the above criteria are met, Partner will receive an AUD\$250 Digital Master Card on all qualified PIO opportunities. Rewards will be allocated on a per company basis and the reward is capped at AUD \$3,000 per partner organisation. The registered contact may not always be the recipient of the final reward. Once prize/s have been delivered, each Partner Company has the responsibility to manage any internal allocations.

- Any FBT liability is the responsibility of the Partner Company.
- By authorising its representatives to participate in the promotion, the Partner Company accepts the terms and conditions of the Citrix Takeout Program and agrees that any Fringe Benefits Tax payable are the sole responsibility of the Partner Company and not Westcon-Comstor or F5.
- Nothing in these terms and conditions is intended to exclude, restrict or modify rights which you may have under any law (including the Australian Consumer Law ('ACL'), and consumer guarantees relating to goods or services under the ACL) which may not be excluded, restricted or modified by agreement ('Your Consumer Rights'). Subject to Your Consumer Rights, the Promoter is not liable for any loss or damage however caused (including by negligence), suffered, or incurred in connection with the Promotion or prize. Any condition or warranty which would be implied by law into these terms and conditions is excluded. Redemption of prizes is subject to any further terms and conditions of the issuer.
- Subject to the unclaimed prize clause, if for any reason a winner does not take/redeem a prize (or an element of the prize) at/by the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited.
- If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification.
- Total prize pool value is up to AUD\$5,000.
- Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
- Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
- If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
- Quality control errors will not invalidate an otherwise valid prize claim.
- Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner, inclusive of fridge benefit taxes or entrant; or (f) use of a prize.
- The Promoter may provide personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.westconcomstor.com/au/en/legal/privacy-policy.html>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be

dealt with. All entries become the property of the Promoter. The Promoter will not disclose PI to any entity outside of Australia.

- The Promoter reserves the right to amend or update the promotion at any point in time and without notice.
- The Promoter's decision on the validity of reward eligibility is final and no further discussion will be entered into.
- The laws of Australia apply to this promotion to the exclusion of any other law. Entrants submit to the exclusive jurisdiction of the courts of Australia.
- The Promoter is Westcon Group Pty Limited (ABN 77 050 539 672) of 4/39 Herbert St, St Leonards NSW 2065.